## AMENDMENT TO THE CLAIMS

1. (Original) A method, comprising:

receiving, from a customer via a vending machine, a selection of a product available for dispensing, thereby defining a first product;

determining a set of entitlement options;

outputting a presentation which indicates the set of entitlement options,

in which the presentation is output employing a game theme;

selecting at least one of the set of entitlement options, thereby defining at least one selected entitlement; and

providing the at least one selected entitlement.

2. (Original) The method of claim 1, in which outputting a presentation employing a game theme comprises at least one of:

displaying an animated wheel which spins and which indicates one of a plurality of benefits;

displaying a plurality of objects which each selectively conceal an indication of a benefit; and

displaying a plurality of spinning reels which each bear symbols representative of benefits.

3. (Original) The method of claim 1, in which selecting at least one of the set of entitlement options comprises:

receiving, from a customer via a vending machine, a selection of at least one of the set of entitlement options, thereby defining the at least one selected entitlement.

4. (Original) The method of claim 1, in which selecting at least one of the set of entitlement options comprises:

selecting at least one of the set of entitlement options based at least in part on an input received from a customer.

5. (Original) The method of claim 1, in which selecting at least one of the set of entitlement options comprises:

selecting at least one of the set of entitlement options without regard to any input that is received from a customer after receiving, from the customer, the selection of the product available for dispensing.

6. (Original) The method of claim 1, in which determining a set of entitlement options comprises:

determining a set of entitlement options based on the first product.

7. (Original) The method of claim 1, in which determining a set of entitlement options comprises:

determining a set of entitlement options based on profit inventory management data.

- 8. (Original) The method of claim 1, further comprising: vending the first product.
- 9. (Original) The method of claim 1, in which the at least one selected entitlement comprises at least one of:

a particular product to be provided in addition to the first product; and an inventory group from which at least one component product is selected.

- 10. (Original) The method of claim 1, in which the at least one selected entitlement comprises at least one of:
  - a discount on a product;
  - a refund on a payment;
  - a provision of at least one additional entitlement;
  - a coupon; and

an increase in a credit balance of the vending machine.

- 11. (Original) The method of claim 1, in which providing the at least one selected entitlement comprises providing a product for free.
- 12. (Original) The method of claim 1, further comprising: updating inventory data to reflect dispensed products.
- 13. (Original) The method of claim 1, in which outputting a presentation which indicates the set of entitlement options comprises:

determining whether to output a presentation; and outputting the presentation in response to a determination to output the presentation.

14. (Original) A method, comprising:

receiving, from a customer via a vending machine, a selection of a first product that is available for dispensing by the vending machine;

determining, based on profit inventory management data, a set of products that are available for dispensing by the vending machine;

outputting a game to the customer;

receiving, via the game, a selection of a product from the set of products, thereby defining a selected product;

vending the selected product, and vending the first product.

15. (Original) The method of claim 1, in which receiving, via the game, a selection of a product from the set of products comprises:

randomly selecting a product from the set of products.

16. (New) A method, comprising:

providing, via a web site and to a customer, a game;

providing, via the web site and as a result of the game, a benefit offer comprising

(i) a redemption code, and (ii) an identification of at least one vending machine via which

the redemption code may be entered to cause a dispensing of a benefit pursuant to the benefit offer.

## 17. (New) A method, comprising:

initiating a transaction at a vending machine by:

receiving, by the vending machine, an indication of a selection of product desired for purchase by a customer; and

receiving, by the vending machine, payment for the desired product; outputting, by the vending machine and after the receiving of the indication of the selection of the desired product, a game-themed presentation comprising a game result that is indicative of a refund of the payment; and

finalizing the transaction by

dispensing, after the outputting, and by the vending machine and to the customer, a unit of the desired product;

dispensing, by the vending machine and to the customer, a refund of the payment.

## 18. (New) The method of claim 17, further comprising:

determining, by the vending machine and based on an analysis by the vending machine of a status of the vending machine and stored profit management rules, to output the indication of the refund.